

## Statement of Information Practices

### Collection of Personal Health Information

We collect personal health information about you directly from you or from the person acting on your behalf. The personal health information that we collect may include, for example, your name, date of birth, address, health history, records of your visits to [the Hospital] and the care that you received during your visits. Occasionally, we collect personal health information about you from other sources if we have obtained your consent to do so or if the law permits.

### Uses and Disclosures of Personal Health Information

We use and disclose your personal health information to:

- treat and care for you,
- get payment for your treatment and care (from OHIP, WSIB, your private insurer or others),
- plans, administer and manage our internal operations,
- conduct risk management activities,
- conduct quality improvement activities (such as sending clients satisfaction surveys),
- teach,
- compile statistics,
- fundraise to improve our healthcare services and programs,
- comply with legal and regulatory requirements, and
- fulfil other purposes permitted or required by law.

### Your Choices

You may access and correct your personal health records, or withdraw your consent for some of the above uses and disclosures by contacting us (subject to legal exceptions).

### How to Contact Us

Our privacy contact person is Charlene Samuel, (807) 737-6104

For more information about our privacy protection practices, or to raise a concern you have with our practices, contact us at:

Name of Agency: Sioux Lookout First Nations Health Authority  
 Address: P.O. Box 1300, 61 Queen Street, Sioux Lookout, Ontario, P8T 1B8  
 Telephone: (807) 737-1802 ext. 6104  
 Fax: (807) 737-2969  
 Email: [Charlene.Samuel@slfnha.com](mailto:Charlene.Samuel@slfnha.com)

You have the right to complain to the Information and Privacy Commissioner/Ontario if you think we have violated your rights. The Commissioner can be reached at:

Information and Privacy Commissioner of Ontario  
 2 Bloor Street East – Suite 1400  
 Toronto, ON M4W 1A8  
 Telephone: 1-800-387-0073  
 Fax: 1-416-325-9195  
 E-mail: [info@ipc.on.ca](mailto:info@ipc.on.ca)

### Important Information

- We take steps to protect your personal information from theft, loss and unauthorized access, copying, modification, use, disclosure and disposal.
- We conduct audits and complete investigations to monitor and manage our privacy compliance.
- We take steps to ensure that everyone who performs services for us protect your privacy and only use your personal health information for the purposes you have consented to.

### ADDITIONAL INFORMATION

For more information about our privacy practices, or to raise a concern you have with your practices, contact us at:

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 Address: P.O. Box 1300, 61 Queen Street, Sioux Lookout, Ontario, P8T 1B8  
 Telephone: (807) 737-1802 ext. 6104  
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 Email: [Charlene.Samuel@slfnha.com](mailto:Charlene.Samuel@slfnha.com)